



**MINISTRY OF INFRASTRUCTURE DEVELOPMENT, PUBLIC UTILITIES, ENERGY, TRANSPORT AND IMPLEMENTATION**

**Tel: 440-2271; Fax: 440-4122**

**FOR IMMEDIATE RELEASE**

**CUSTOMER SERVICE ARRANGEMENTS AT THE MINISTERIAL COMPLEX DURING COVID-19 EMERGENCY**

**St. George, 26<sup>TH</sup> March, 2020** – The general public is advised that following the declaration of a limited State of Emergency in Grenada on 25<sup>th</sup> March, 2020, business at the Ministerial Complex will be open for a limited period effective March 26<sup>th</sup>, 2020.

**Marriage Licence**

Applications for Marriage Licence will be received by the Cabinet Office on Monday's from 10:00 am to 12 noon and customers will be asked to collect approved licences on Wednesdays from 10:00 am to 12 noon.

## **Correspondence**

Deliveries of correspondence to Ministries will be received at the front desk on the first floor in a designated box. Inquiries for other services are on hold until further notice.

## **Contracts, Claims & Payments**

The Finance Division at the Ministry of Infrastructure Development will continue to process vouchers and contracts on Mondays, Wednesdays and Fridays from 9:00 am to 12:00 noon. Contractors are advised to drop off invoices on the designated days for certification.

## **Customer Care**

All customers entering the Ministerial Complex **MUST** use the automatic hand sanitizer placed in the customer service area close to the front desk.

As the main place of business for government services involving various Ministries and Departments, our team takes this opportunity to thank our stakeholders and customers for their continued cooperation.

We remain committed to serve our clients, stakeholders and internal customers and remind all to practice the Safe Hand Challenge and all other guidelines and protocols relating to COVID -19.

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*For further information, please contact Mrs. Merina Jessamy, Permanent Secretary for Infrastructure Development and Implementation at [ps@moiid.gov.gd](mailto:ps@moiid.gov.gd).*

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